Agistix Privacy Policy: How We Protect Your Information

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Agistix, Inc. places the utmost importance on protecting your privacy. We believe that you have a right to know our practices regarding the information we may collect and use when visiting our website. This privacy notice explains what types of information are collected by our website (<u>https://www.agistix.com/</u>) and how this information is used.

Privacy Acknowledgement

BY INTERACTING WITH OUR WEBSITE—INCLUDING ENTERING, CONNECTING TO, ACCESSING, OR UTILIZING ANY INFORMATION CONTAINED WITHIN—your use of the website constitutes your explicit consent to the collection, use, disclosure, retention, and disposal of your personal information as outlined in this notice.

We ensure that:

- Your consent is freely given, specific, informed, and
- You are aware that you may withdraw your consent at any time, with the understanding that this will not affect the lawfulness of processing based on consent before its withdrawal
- The process to withdraw consent is as easy as the process to give
- Where we rely on your consent to process personal data, we will always request it via a clear affirmative act, such as the ticking of a box, or another statement or conduct which clearly indicates in this context your acceptance of the proposed processing of your personal data.

Who We Collect Information From

While we are a business-to-business company we process personal information of various categories of individuals in order to function and to maintain relationships with these individuals and their organizations. We process the personal information of the following individuals:

- Platform Users
- (Website) Visitors
- Microsite Users
- Employees, contractors, and applicants
- Other individuals, we connect with professionally

Information Collected

In the course of our business activities and providing our Services, we process personal information that you provide directly or indirectly to us when using our Services or interacting with us in any other situation, including:

- **Identification information**, such as your name, online identifier, signature in case of contracting, login credentials, IP address;
- **Contact information**, such as your email address, phone number, work address, business card,
- Professional information, such as your job title/position, employer;
- **Usage information**, such as geolocation, traffic data, logs, error and crash reports, and other communication data and the resources that you access and use through our Services and how you use them, including session time and navigation journey;
- Location information (only when you enable location sharing on your device while using Microsites),
- **Device information**, such as device's hardware model, operating system version, unique device identifiers, browser type, and mobile network information; and
- Other information you choose to provide to us, for example the purpose of your visit when you visit our office, your photo when you update your profile, or any other information when using our contact forms.

Agistix provides its service to its customers subject to the agreement by which you have gained access to the shipping services and this Privacy Policy, which shall be deemed part of such agreement. Customers are required to provide us with contact information (including their name, e-mail address, and phone number) as well as information about their company. This information is necessary to provide the Agistix service to customers.

We may also use the information to contact customers and prospects to further discuss their interest in our company, the services we provide, and ways we can improve them, as well as to send information such as announcements of promotions and events regarding our company or partners. We may also e-mail a customer newsletter and updates about the services, Agistix, or its partners. All contacts have the right to unsubscribe to these communications at any time.

Third-Party Information Sharing

Agistix does not distribute or share customer e-mail addresses or other contact information except as noted in its Terms of Service or as may be required by law.

We do not disclose the information provided to any third party, although we may provide this information on an anonymous, aggregated basis to vendors, customers, and partners as part of our service offering.

Other third parties, such as content providers, may provide information on an Agistix website, but they are not permitted to collect any information, nor does Agistix share any personally identifiable user information with these parties.

Technical Issues

All communication on the Internet takes place between pairs of IP Addresses. We collect IP addresses and technical data such as browser type and operating system for troubleshooting, website administration, and to gather broad demographic information. This data helps us ensure the compatibility of our website with user platforms and to understand our user base more completely.

Cookies and Automated Technologies

Cookies and similar technologies are used to enhance user experience and provide better service, for performance analytics, and for targeted advertising. Specific uses include:

- Personalizing user experience based on past usage (including saving your encrypted login information and password on your device if you actively select this option)
- Analyzing website traffic and usage

Your browser has options to accept, reject, or provide you with notice when a cookie is sent. You can also delete cookies already stored on your computer (follow your browser provider's instructions for doing so).

Third-Party Links

Our website may include links to third-party websites, plug-ins, and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy policy of every website you visit.

Opt-Out Policy

Agistix offers you a means to choose how we may use the information you provided. If, at any time, after registering for information or ordering the Services, you change your mind about receiving information from us or about sharing information with third parties, send us a request specifying your new choice.

Send your request to privacy@agistix.com.

Please note, you cannot opt out of communications necessary for the provision of the services, such as communications regarding shipments.

Data Breach Notification

In case of a data breach, we will notify the relevant data controller and the appropriate regulatory authorities, complying with GDPR requirements.

Privacy Notice Updates, Modifications, and Your Duty to Inform Us of Changes

We may update this privacy notice and our privacy policies from time to time in response to legal, technical, or business developments. When we update our Privacy Notice, we will take appropriate measures to inform you, consistent with the significance of the changes we make.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

Correcting and Updating Your Information

To update or change your information, either e-mail us at privacy@agistix.com or call +1 (888) 244-7849.

Binding Agreement

Your use of our site, including any dispute concerning privacy, is subject to this Privacy Policy. By using our services and communicating through our site, you are accepting the practices set out in this Privacy Policy.

We reserve the right to modify this Privacy Policy at any time by posting the changes on this page. Please check the revision date at the top of this page to determine if the statement has been modified since you last reviewed it. Your continued use of our services or any portion of our site following the posting of the updated Privacy Policy will constitute your acceptance of the changes.